Ellis C. Dillon

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EDUCATION

University of California, San Diego
Ph.D. in Sociology – 2013
M.A. in Sociology – 2008

Cornell University
Bachelor of Arts in Sociology - 2001
Magna Cum Laude

EMPLOYMENT

2022-present **Assistant Professor**, Center on Aging, Department of Public Health Sciences, University of Connecticut, Farmington, CT

2018–2022 **Assistant Scientist**, Palo Alto Medical Foundation Research Institute and Center for Health Systems Research, Sutter Health, Palo Alto, CA

2015-2018 **Research Sociologist**, Palo Alto Medical Foundation Research Institute, Mountain View, CA

2014-2015 **Assistant Research Sociologist**, Palo Alto Medical Foundation Research Institute, Mountain View, CA

2013-2014 **Postdoctoral Fellow**, Stanford University Clinical Excellence Research Center & Palo Alto Medical Foundation Research Institute (joint postdoctoral program), Palo Alto and Mountain View, CA

RESEARCH EXPERIENCE

2024-2025 Improving Hospice Use in the Connecticut Medicaid Population with Nursing Home Stays. Donaghue Foundation, Multiple Principal Investigators (Dillon & Robison).

2023-2028 Increasing successful returns to community living from nursing facilities through the Money Follows the Person program: Mechanisms for reducing disparities for older adults with dementia. National Institute on Aging (1R01AG083100-01), Multiple Principal Investigators (Dillon & Robison).

2022-2025 Administration of the National Core Indicator Survey (NCI) for Connecticut Department of Developmental Services Medicaid Home and Community Based Waiver participants. Connecticut Department of Developmental Services, Principal Investigator.

2021-2024 Connecticut Division of Health Services Rebalancing Initiatives/Money Follows the Person Rebalancing Demonstration. Connecticut Department of Social Services/Centers for Medicare and Medicaid Services, Co-Principal Investigator.

2019-2023 The Cancer Journey Companion: improving serious illness conversations and palliative care access. Sutter Health Philanthropy, Co-Investigator (former Principal Investigator).

2021-2023 Clinician SARS-CoV-2 Seroprevalence Study. Sutter Health Philanthropy, Co-Investigator.

2021-2022 Bureau of Rehabilitation Services: Latinx Needs Assessment. CT Department of Aging and Disability Services, Co-Principal Investigator.

2020-2022 Improving outcomes of older adults with psychosocial vulnerability undergoing major surgery. National Institute on Aging (NIA), Co-Investigator.

2020-2022 An evaluation of the expansion of outpatient palliative care in Alameda County. Stupski Foundation, Site Principal Investigator.

2019-2022 Mental Health Research Network III - Embedded research in learning health systems. National Institute for Mental Health (NIMH), Site Principal Investigator.

2020-2022 Joy of work programmatic research: an evaluation of changes in clinician well-being. Sutter Health Philanthropy, Principal Investigator.

2020-2021 Suicidality and major depressive disorder: examining screening, detection and follow-up care within a large multispecialty healthcare system. Janssen Pharmaceuticals, Principal Investigator.

2020 The clinical experience of advanced gynecological cancer: a qualitative analysis of medical record progress notes from prior to diagnosis until the time of death. Palo Alto Medical Foundation Philanthropy, Principal Investigator.

2019-2020 The impact of a breast cancer navigation program on patient and physician satisfaction and care utilization. Palo Alto Medical Foundation Philanthropy, Co-Principal Investigator.

2018-2019 Palliative care and goals of care discussions for patients with advanced cancer: a mixed methods study. Palo Alto Medical Foundation Philanthropy, Principal Investigator.

2018-2019 Understanding the optimal experience in breast cancer care for younger women: a patient experience study. Genentech, Co-Investigator.

2015-2019 The Mental Health Research Network (MHRN) II - The Health Care Systems Research Network. National Institute for Mental Health (NIMH), Site Principal Investigator.

2016-2018 Understanding drivers and potential solutions to physician and clinician burnout. PAMF Philanthropy and Sutter Health, Principal Investigator.

2013-2018 A pilot program to expand behavioral health care for adolescents within Palo Alto Medical Foundation and Mills-Peninsula Health Services. Private gift and Sutter Health matching, Co-Investigator.

2018 Evaluation of Sutter Health's care coordination program. Co-Investigator.

2016-2017 Advance care planning in older adults with multiple comorbid conditions undergoing high-risk surgery. National Institute on Aging/Health Care Systems Research Network – Older American Independence Centers Pilot Project, Site-Principal Investigator.

2016-2017 Measuring impact: patient engagement in research methods workshop. Patient-Centered Outcomes Research Institute (PCORI), Site Principal Investigator.

2015-2016 Advance care planning practices in caring for vulnerable elders with multiple chronic conditions. National Institute on Aging/Health Care Systems Research Network – Older American Independence Centers Pilot Project, Co-Principal Investigator.

2013-2016 Strengthening primary care: evaluation of a 'Champion' pilot project to improve care for individuals with diabetes, hypertension, or depression. Betty and Gordon Moore Foundation, Co-Investigator.

2013-2015 Creating a zone of openness to increase patient-centered care. Patient-Centered Outcomes Research Institute (PCORI), Co-Investigator.

2014-2015 Honoring your wishes: an innovative approach to encouraging advance care planning. Hartford Foundation, Co-Investigator.

PUBLICATIONS

1. Keny C, **Dillon E**, Russell M, Colley A, Yank V, Tang V. "It's Incapacitated me in so many ways": Older Adults' Lived Experience with Postoperative Symptoms at Home Following Major Elective Surgery. *Annals of Surgery*, [accepted], 2023.

2. **Dillon, E**, Berg, K. Mortality rates among older female caregivers: considering what counts and what matters. *Journal of the American Geriatrics Society*, [accepted], 2023.

3. Robison, J, Shugrue, N, **Dillon, E**, Migneault D, Charles, D, Wakefield, D, Richard, B. Racial and Ethnic Differences in Hospice Utilization among Medicaid-only and Dual Eligible Decedents. *JAMA Health Forum* [accepted] 2023.

4. Lunders, C, **Dillon, EC**, Mitchell, D, Cantril, C, Jones, JB. (2023) The Unmet Needs of Breast Cancer Navigation Services: Reconciling Clinical Care with the Emotional and Logistical Challenges Experienced by Younger Women with Breast Cancer in a Healthcare Delivery System. *Journal of Patient Experience*, Vol. 10 Issue January-December 2023.

5. Ali, H. N., Gittell, J. H., Deng, S., Stults, C. D., Martinez, M., Pertsch, S., Weger, L., & **Dillon, E. C.** (2023). Relationships and resilience at work and at home: Impact of relational coordination on clinician work–life balance and well-being in times of crisis. *Health Care Management Review, 48*(1), 80-91.

6. **Dillon, E. C.**, Huang, Q., Deng, S., Li, M., de Vera, E., Pesa, J., Nguyen, T., Kiger, A., Becker, D. F., & Azar, K. (2023). Implementing universal suicide screening in a large healthcare system's hospitals: rates of screening, suicide risk, and documentation of subsequent psychiatric care. *Transl Behav Med*. doi:10.1093/tbm/ibac117

7. Dharmasukrit, C., Ramaiyer, M., **Dillon, E. C.**, Russell, M. M., Dutt, M., Colley, A., & Tang, V. L. (2022). Public Opinions About Surgery in Older Adults: A Thematic Analysis. *Annals of Surgery*.

8. **Dillon, E. C.**, Stults, C. D., Deng, S., Martinez, M., Szwerinski, N., Koenig, P. T., Gregg, L., Cobb, J. K., Mahler, E., Frosch, D. L., Le Sieur, S., Hanley, M., & Pertsch, S. (2022). Women, Younger Clinicians', and Caregivers' Experiences of Burnout and Well-being During COVID-19 in a US Healthcare System. *J Gen Intern Med, 37*(1), 145-153. doi:10.1007/s11606-021-07134-4

9. Hung, D. Y., Kim, P., Li, M., Huang, Q., Cantril, C., Colocci, N., & **Dillon, E. C.** (2022). Lean Practices for Resource Use, Timeliness, and Coordination of Care in Breast Cancer Navigation. *Clin J Oncol Nurs, 26*(5), 503-509. doi:10.1188/22.CJON.503-509

10. Stults, C. D., Yan, X., Deng, S., **Dillon, E. C.**, Liang, S. Y., Jones, J. B., Bhanushali, M., & Frosch, D. L. (2022). Patient Preferences for Preventive Healthcare During the COVID-19 Pandemic in a Large Integrated Health System. *J Patient Exp, 9*, 23743735221113160. doi:10.1177/23743735221113160

11. Yan, X., Stults, C. D., Deng, S., Liang, S. Y., **Dillon, E.**, Mudiganti, S., Oscarson, B., Jones, J. B., & Frosch, D. L. (2022). Do Patients Continue to Use Video Visits? Factors Related to Continued Video Visit Use. *Popul Health Manag, 25*(4), 462-471. doi:10.1089/pop.2021.0353

12. **Dillon, E. C.**, Chopra, V., Mesghina, E., Milki, A., Chan, A., Reddy, R., Kapp, D. S., Silver, B. A., & Chan, J. K. (2021). The Healthcare Journey of Women With Advanced Gynecological Cancer From Diagnosis Through Terminal Illness: Qualitative Analysis of Progress Note Data. *American Journal of Hospice and Palliative Medicine®*, 10499091211064242.

13. **Dillon, E. C.**, Kim, P., Li, M., Huang, Q., Colocci, N., Cantril, C., & Hung, D. Y. (2021). Breast Cancer Navigation: Using Physician and Patient Surveys to Explore Nurse Navigator Program Experiences. *Clin J Oncol Nurs, 25*(5), 579-586. doi:10.1188/21.CJON.579-586

14. **Dillon, E. C.**, Meehan, A., Li, J., Liang, S. Y., Lai, S., Colocci, N., Roth, J., Szwerinski, N. K., & Luft, H. (2021). How, when, and why individuals with stage IV cancer seen in an outpatient setting are referred to palliative care: a mixed methods study. *Support Care Cancer, 29*(2), 669-678. doi:10.1007/s00520-020-05492-z

15. **Dillon, E. C.**, Meehan, A., Nasrallah, C., Lai, S., Colocci, N., & Luft, H. (2021). Evolving Goals of Care Discussions as Described in Interviews With Individuals With Advanced Cancer and Oncology and Palliative Care Teams. *Am J Hosp Palliat Care, 38*(7), 785-793. doi:10.1177/1049909120969202

16. Montoya, J. G., Adams, A. E., Bonetti, V., Deng, S., Link, N. A., Pertsch, S., Olson, K., Li, M., **Dillon, E. C.**, & Frosch, D. L. (2021). Differences in IgG Antibody Responses following BNT162b2 and mRNA-1273 SARS-CoV-2 Vaccines. *Microbiol Spectr, 9*(3), e0116221. doi:10.1128/Spectrum.01162-21

17. Chung, S., **Dillon, E. C.**, Meehan, A. E., Nordgren, R., & Frosch, D. L. (2020). The Relationship Between Primary Care Physician Burnout and Patient-Reported Care Experiences: a Cross-sectional Study. *J Gen Intern Med, 35*(8), 2357-2364. doi:10.1007/s11606-020-05770-w

18. **Dillon, E. C.**, Erlich, K. J., Li, J., Li, M., & Becker, D. F. (2020). Primary care nurse practitioner management of adolescent behavioral health. *Am J Manag Care, 26*(9), e295-e299. doi:10.37765/ajmc.2020.88495

19. **Dillon, E. C.**, Tai-Seale, M., Meehan, A., Martin, V., Nordgren, R., Lee, T., Nauenberg, T., & Frosch, D. L. (2020). Frontline Perspectives on Physician Burnout and Strategies to Improve Well-Being: Interviews with Physicians and Health System Leaders. *J Gen Intern Med, 35*(1), 261-267. doi:10.1007/s11606-019-05381-0

20. Raevuori, A., Hofman-Roddman, V., Goldin, P., Gillung, E., Connolly, S., **Dillon, E.**, Vähämäki, V., Ranta, K., Hilgert, O., & Nazander, A. (2020). Smartphone-delivered, therapist-supported digital health intervention for physicians with burnout. *Journal of Medical Practice Management*.

21. Erlich, K. J., Li, J., **Dillon, E.**, Li, M., & Becker, D. F. (2019). Outcomes of a Brief Cognitive Skills-Based Intervention (COPE) for Adolescents in the Primary Care Setting. *J Pediatr Health Care, 33*(4), 415-424. doi:10.1016/j.pedhc.2018.12.001

22. Tai-Seale, M., **Dillon, E. C.**, Yang, Y., Nordgren, R., Steinberg, R. L., Nauenberg, T., Lee, T. C., Meehan, A., Li, J., Chan, A. S., & Frosch, D. L. (2019). Physicians' Well-Being Linked To In-Basket Messages Generated By Algorithms In Electronic Health Records. *Health Aff (Millwood), 38*(7), 1073-1078. doi:10.1377/hlthaff.2018.05509

23. Tang, V. L., **Dillon, E. C.**, Yang, Y., Tai-Seale, M., Boscardin, J., Kata, A., & Sudore, R. L. (2019). Advance Care Planning in Older Adults With Multiple Chronic Conditions Undergoing High-Risk Surgery. *JAMA Surg, 154*(3), 261-264. doi:10.1001/jamasurg.2018.4647

24. Yang, Y., **Dillon, E. C.**, Li, M., Li, J., Erlich, K. J., Heneghan, A. M., & Becker, D. F. (2019). Primary care provider utilization and satisfaction with a health system navigation program for adolescents with behavioral health needs. *Transl Behav Med, 9*(3), 549-559. doi:10.1093/tbm/ibz049

25. Panattoni, L., **Dillon, E.**, Hurlimann, L., Durbin, M., & Tai-Seale, M. (2018). Cost Estimates for Designing and Implementing a Novel Team Care Model for Chronically Ill Patients. *J Ambul Care Manage, 41*(1), 58-70. doi:10.1097/JAC.0000000000000209

26. Tai-Seale, M., Yang, Y., **Dillon, E.**, Tapper, S., Lai, S., Yu, P., Allore, H., & Ritchie, C. (2018). Community-Based Palliative Care and Advance Care Planning Documentation: Evidence from a Multispecialty Group. *J Am Geriatr Soc, 66*(2), 327-332. doi:10.1111/jgs.15145

27. **Dillon, E.**, Chuang, J., Gupta, A., Tapper, S., Lai, S., Yu, P., Ritchie, C., & Tai-Seale, M. (2017). Provider Perspectives on Advance Care Planning Documentation in the Electronic Health Record: The Experience of Primary Care Providers and Specialists Using Advance Health-Care Directives and Physician Orders for Life-Sustaining Treatment. *Am J Hosp Palliat Care, 34*(10), 918-924. doi:10.1177/1049909117693578

28. **Dillon, E. C.**, Stults, C. D., Wilson, C., Chuang, J., Meehan, A., Li, M., Elwyn, G., Frosch, D. L., Yu, E., & Tai-Seale, M. (2017). An evaluation of two interventions to enhance patient-physician communication using the observer OPTION(5) measure of shared decision making. *Patient Educ Couns, 100*(10), 1910-1917. doi:10.1016/j.pec.2017.04.020

29. **Dillon, E. C.**, Tuzzio, L., Madrid, S., Olden, H., & Greenlee, R. T. (2017). Measuring the Impact of Patient-Engaged Research: How a Methods Workshop Identified Critical Outcomes of Research Engagement. *J Patient Cent Res Rev, 4*(4), 237-246. doi:10.17294/2330-0698.1458

30. **Dillon, E.**, Panattoni, L., Meehan, A., Chuang, J., Wilson, C., & Tai-Seale, M. (2016). Using Unlicensed Health Coaches to Improve Care for Insured Patients with Diabetes and Hypertension: Patient and Physician Perspectives on Recruitment and Uptake. *Popul Health Manag, 19*(5), 332-340. doi:10.1089/pop.2015.0095

31. **Dillon, E. C.** (2016). How home hospice care facilitates patient and family engagement. *Death Stud, 40*(10), 591-600. doi:10.1080/07481187.2016.1203377

32. Madrid, S., Tuzzio, L., Stults, C. D., Wright, L. A., Napolitano, G., **Dillon, E.**, Tabano, H., & Greene, S. M. (2016). Sharing experiences and expertise: the Health Care Systems Research Network workshop on patient engagement in research. *Journal of Patient-Centered Research and Reviews, 3*(3), 159-166.

33. Tai-Seale, M., Elwyn, G., Wilson, C. J., Stults, C., **Dillon, E. C.**, Li, M., Chuang, J., Meehan, A., & Frosch, D. L. (2016). Enhancing Shared Decision Making Through Carefully Designed Interventions That Target Patient And Provider Behavior. *Health Aff (Millwood), 35*(4), 605-612. doi:10.1377/hlthaff.2015.1398

TEACHING AND MENTORSHIP

2022-present	Preceptor, Delivery of Clinical Care course, School of Medicine, University of Connecticut
2020-2022	Formal mentorship of medical student capstone project, Frank H. Netter School of Medicine, Quinnipiac University
2018-2022	Mentorship and training of research staff, analysts, and junior investigators at Sutter Health and Palo Alto Medical Foundation Research Institute
2006-2011	Teaching Assistant at UCSD leading weekly discussion sections for undergraduate courses: Sociology of Health Care Issues, The Study of Society, Practice of Social Research, Introduction to Sociology, Sociology of Health Care Issues, and Sociology of Education.

SERVICE, PROFESSIONAL MEMBERSHIP, AND HONORS

2022	HCSRN-OAIC Aging Initiative Multiple Chronic Conditions (MCC) Scholar, Health Care Systems Research Network-Older American Independence Center
2021	Member, Council for Health Equity in Mental Health, Sutter Health
2020	Patient-Centered Outcomes Research Institute COVID-19 merit review panel
2020-2022	Founder and member, Sutter Health research center well-being committee
2020-2022	Member, Sutter Health Joy of Work: clinician well-being steering committee
2016-2022	Member, Palliative Care Research Cooperative Group
2013-2023	Member, Health Care Systems Research Network
2016-2019	Co-Lead for Patient Engagement in Research Scientific Interest Group, HCSRN
2007-2009	Home hospice care volunteer, San Diego Hospice, San Diego, CA.
Ad hoc reviewer	*American Journal of Hospice and Palliative Medicine, Journal of Palliative Medicine, Sociology of Health and Illness, Journal of Health and Social Behavior, Journal of Pain and Symptom Management, Journal of Racial and Ethnic Health Disparities, Patient-Centered Outcomes Research Institute, Journal of the American Geriatrics Society*

CONFERENCES AND PRESENTATIONS

Oral presentations

1. "Techniques for Overcoming Challenges to Research with Individuals Nearing the End of Life." **Ellis Dillon**; Meghan Martinez; Martina Li; Alyssa Hernandez; Su-Ying Liang; Manali Patel. Gerontological Society of American annual meeting, Symposium presentation, November 10, 2023, Tampa, FL.

2. "Less Hospice Utilization among Connecticut Medicaid Decedents with Nursing Home Stays before Death." **Ellis Dillon**; Deborah Migneault; Noreen Shugrue; Dorothy Wakefield; Chae Man Lee; Doreek Charles; Bradley Richards; Julie Robison. Gerontological Society of American annual meeting, Symposium presentation, November 8, 2023, Tampa, FL.

3. "Breast Cancer Navigation (BCN): Lean Improvements to Timeliness of Care, Resource Use, and Care Coordination in an Ambulatory Setting." **Ellis Dillon**, Paul Kim, Dorothy Hung, Martina Li, Qiwen Huang, Cynthia Cantril, Natalia Colocci. 7th Annual Lean Healthcare Research Symposium, invited oral presentation (virtual), June 7, 2023, Chicago, IL.

4. "Holistic Approaches to Aging and Dying and Health Care System Change." **Ellis Dillon**. Health Care Systems Research Network Conference, HCSRN-OAIC's Aging Initiative: Aging special interest group, invited oral presentation, February 22, 2023, Denver, Colorado.

5. "Impact of a New Cancer Journey Companion Social Worker Program on Palliative Care Referrals." Amandeep Mann, Su-Ying Liang, Martina Li, Kevin Hays, Natalia Colocci, Manali Patel, Harold Luft, **Ellis Dillon**. Health Care Systems Research Network Conference, oral presentation, February 20-23, 2023, Denver, Colorado.

6. "Mixed-methods analysis of patient and caregiver experiences of advanced cancer: desire for prognostic information and challenges navigating healthcare." **Ellis Dillon**, Martina Li, Meghan Martinez, Amandeep Mann, Alyssa Hernandez, Su-Ying Liang, Natalia Colocci, Hal Luft, Steve Lai, Manali I. Patel. Health Care Systems Research Network Conference, oral presentation, February 20-23, 2023, Denver, Colorado.

7. "Experience of the Prostate Cancer Navigation Program: Is Virtual Navigation Associated with Shared Decision Making and Patient Satisfaction?" Jiang Li, **Ellis Dillon**, Nina Szwerinski, Raj Shinghal, Mark A. Rosen, Frank Delarama, Natalia Colocci. Health Care Systems Research Network Conference, oral presentation, February 20-23, 2023, Denver, Colorado.

8. "Hospice Utilization Among Medicaid-Only and Dually Eligible Decedents in Connecticut." Julie Robison, Deborah Migneault, Noreen Shugrue, Doreek Charles, Bradley Richards, Dorothy Wakefield, **Ellis Dillon**, Dawn Lambert. Gerontological Society of America, oral presentation, November 2, 2022, Indianapolis, IN.

9. "Healthcare worker burnout: the role of Electronic Health Records and the COVID-19 pandemic, and how we can help." Ellis Dillon. *Medical Grand Rounds, UCONN Health*, oral presentation, August 4, 2022. Farmington, CT.

10. "Clinician Experience with Perioperative Psychosocial Strengths and Challenges Among Older Adults." A. Colley, C. Dharmasukrit, M. Dutt, V. Yank, **E. Dillon**, V. Tang. American Geriatrics Society 2022 Annual Scientific Meeting, resident presentation, May 12-14, 2022, Orlando, FL.

11. "The Lived Experience of Geriatric Surgical Patients Who Describe Challenging Postoperative

Symptoms: A Qualitative Thematic Analysis." C. Keny, **E. Dillon**, S. Anvar, A. Colley, V. Yank, V. Tang. American Geriatrics Society 2022 Annual Scientific Meeting, student presentation, May 12-14, 2022, Orlando, FL.

12. "Clinicians with Caregiving Responsibilities Need More Support During the COVID-19 Pandemic: Results from Two Surveys in a Large Healthcare System." Deng S, **Dillon E**, Stults C, Martinez M, Szwerinski N, Agodi A, Koenig P.T., Gregg L, Kacher Cobb J, Le Sieur S, Hanley M, Pertsch S. *Health Care Systems Research Network Conference*, oral presentation, April 12-14, 2022, Pasadena, CA.

13. "Changes in clinician well-being and needs over time during the COVID-19 pandemic and the increased burden on female clinicians." Pertsch S, **Dillon E**, Stults C, Deng S, Martinez M, Agodi A, Szerwinski N, Koenig PT, Hanley M, Le Sieur S, Kacher Cobb J, Gregg L. *American Conference on Physician Health (ACPH)*, oral presentation, October 7-9, 2021, Phoenix, AZ.

14. "Patient self-reported experience of serious illness communication and care among individuals with advanced cancer." **Dillon EC**, Li M, Mann A, Agodi A, Hernandez A, Luft H, Colocci N, Lai S, Patel M. *Health Care Systems Research Network (HCSRN)*, virtual oral presentation, May 11-12, 2021.

15. "Identifying individuals with advanced cancer: assessing a real-time alternative to retrospective tumor registry data." **Dillon EC**, Mann A, Hays K, Colocci N, Lai S, Patel M, Luft H. *Health Care Systems Research Network (HCSRN)*, virtual oral presentation, May 11-12, 2021.

16. "The impact of the COVID-19 pandemic on clinician work, general well-being, and needs: surveys highlight increased challenges for female clinicians." **Dillon E**, Stults C, Deng S, Martinez M, Pertsch S, Koenig PT, Hanley M, Le Sieur S, Gregg L. *International Conference on Physician Health 2021*, virtual oral presentation, April 26-30, 2021.

17. "Understanding referrals to outpatient palliative care and goals of care discussions with individuals diagnosed with stage IV advanced cancer." **Dillon E**, Li M, Meehan A, Liang S, Lai S, Colocci N, Luft H. *Health Care Systems Research Network Conference*, oral presentation, April 10, 2019, Portland, OR.

18. "What happens if things go wrong?: searching for evidence of pre-operative advance care planning discussion and documentation among older adults undergoing high-risk surgeries." **Dillon E**, Yang Y, Tang V, Sudore R, Tai-Seale M. *Health Care Systems Research Network Conference,* oral presentation, April 11, 2018, Minneapolis, MN.

19. "Provider perspectives on advance care planning documentation in the electronic health record." **Dillon E**, Chuang J, Gupta A, Tapper S, Lai S, Yu P, Ritchie C, Tai-Seale M*. International Association of Gerontology and Geriatrics (IAGG) World Congress*, oral presentation, July 23, 2017, San Francisco, CA*.*

20. "How do I know if engaging stakeholders changed my project?" **Dillon E**, Greenlee R, Madrid S, Napolitano G, Olden H, Tuzzio L. *Health Care Systems Research Network Conference*, oral presentation, March 22, 2017, San Diego, CA.

21. "Caring for the patient stakeholder partnership." **Dillon E**, and Stults, C. *Health Care Systems Research Network Conference*, Patient Engagement Symposium, oral presentation, April 16, 2016, Atlanta, GA.

22. "Evaluating shared decision-making across clinical topics in primary care: an exploratory study of the observer OPTION[5] measure of shared decision making." **Dillon EC**, Stults CD, Wilson C, Meehan A, Chuang J, Li M, Elwyn G, Frosch D, Tai-Seale M. *Health Care Systems Research Network Conference*, oral presentation, April 15, 2016, Atlanta, GA.

23. **"**Advance care planning practices in caring for vulnerable elders with multiple chronic conditions." **Dillon EC**, Chuang J, Gupta A, Tai-Seale M. *Health Care Systems Research Network Conference*, oral presentation, April 14, 2016, Atlanta, GA.

24. "Engaging patients as stakeholders to foster more open communication with primary care providers." Stults CD, **Dillon EC**, Meehan A, Chuang J, Tai-Seale M. *HMO Research Network Conference*, oral presentation, March 12, 2015, Long Beach, CA.

25. "Re-conceptualizing medical decisions: how home hospice care fosters patient and family engagement and decision-making." **Dillon E**. *HMO Research Network Conference*, oral presentation, April 2, 2014. Phoenix, AZ.

26. "Choosing hospice or choosing dying: the cultural and medical meanings of hospice and the role of provider referrals in transition to hospice care." **Dillon E**. *HMO Research Network Conference*, oral presentation, April 3, 2014, Phoenix, AZ.

Poster presentations

1. "Analyzing Encounter Note Text to Determine Hospice Care Utilization Patterns at End of Life Among Deceased Advanced Cancer Patients." Martina Li, Amandeep Mann, Su-Ying Liang, Kevin Hays, Natalia Colocci, Manali Patel, Harold Luft, **Ellis Dillon**. Health Care Systems Research Network Conference, poster presentation, February 20-23, 2023, Denver, Colorado.

2. "Preoperative Psychosocial Challenges in Older Adults undergoing Major Surgery: A Qualitative Study." S. Anvar, **E. Dillon**, A. Colley, C. Keny, M. Ramaiyer, V. Tang. American Geriatrics Society 2022 Annual Scientific Meeting, poster presentation, May 12-14, 2022, Orlando, FL.

3. "Outcomes of Implementing Universal Suicide Screening among Youth in a Large Integrated Healthcare System's Hospitals." Deng S, **Dillon E**, Huang Q, Li M, de Vera E, Kiger A, Becker D, Nguyen T, Azar K. *Health Care Systems Research Network Conference*, poster presentation, April 12-14, 2022, Pasadena, CA.

4. Public Opinions Surrounding Geriatric Surgery: A Qualitative Study. Dharmasukrit C, Ramaiyer M, Colley A, Dutt M, **Dillon E**, Tang V. *American Geriatrics Society*. Virtual poster presentation, May 12 - 15, 2021.

5. "Changes in clinician well-being and needs over time during the COVID-19 pandemic and the increased burden on female clinicians." **Dillon E**, Stults C, Deng S, Martinez M, Agodi A, Szwerinski N, Koenig PT, Hanley M, Le Sieur S, Kacher Cobb J, Gregg L, Pertsch S. *Health Care Systems Research Network Conference*, virtual poster presentation, May 11-12, 2021.

6. "Universal acute care suicide screening among the general population and individuals with major depressive disorder in a large health care system." **Dillon E**, Azar K, Huang Q, Pesa J, de Vera E. *American Psychiatric Association (APA) Annual Meeting*, virtual poster presentation, May 1-3, 2021; online.

7. "Stage IV gynecologic cancers patients who subsequently died from disease – lessons learned from their health care journey." **Dillon E**, Chopra V, Mesghina E, Chan A, Milki A, Reddy RA, Kapp DS, Silver B, Chan JK. *Society of Gynecologic Oncology (SGO) Meeting 2021*, virtual poster presentation, March 22, 2021.

8. "Enrollment in health coaching for primary care patients with diabetes and hypertension." **Dillon E**, Panattoni L, Meehan A, Chuang J, Wilson C, McCormick L, Tai-Seale M. *HMO Research Network Conference*, poster presentation, March 11, 2015, Long Beach, CA.

9. "Planning ahead and personal relationships: home hospice work and patient engagement." **Dillon E**. *Academy Health Annual Research Meeting*, poster presentation, 2014, Boston, MA.

10. "'So we'll talk about what I think we should do' and 'but are my chances better to continue the weight loss?': How physicians and patients discuss risk and prognosis when making treatment decisions in primary care visits." Dillon E, Hughes S, Mazza MC, Tai-Seale M. *Academy Health Annual Research Meeting*, poster presentation, 2014, Boston, MA.

11. "'Getting out of the room'… 'but not in a way that would deserve criticism': the vignette technique uncovers divergent views on a primary care scenario." Hughes S, **Dillon E**, Mazza MC, Tai-Seale M. *Academy Health Annual Research Meeting*, poster presentation, 2014, Boston, MA.

12. News media discourse on dying: "bad death" and the social experience of dying. **Dillon E**. *American Sociological Association Annual Meeting*, August 2009, San Francisco, CA.

13. News media discourse on dying: "bad death" and the social experience of dying. **Dillon E**. *Pacific Sociological Association Annual Meeting*, San Diego, CA, April 2009.

14. "Good deaths" and hospice care: how hospice produces meaningful deaths. **Dillon E**. *University of California, San Diego Department of Sociology Graduate Student Conference*. April 2008, San Diego, CA.

15. The goals of medicine and end-of-life medical care (Lecture). **Dillon E**. *University of California San Diego, Sociology of Healthcare Course*. May 2009 & 2011, San Diego, CA.